



SUSTAINABLE BUILDING SERVICES DESIGN

BCM QUALITY POLICY

BCM are Sustainable Building Services Design Engineers specialising in Sustainability and Low Carbon Solutions. The company was established in 2002 to provide strategic Building Services advice to clients and to the construction industry.

BCM is committed to quality and we place particular emphasis on our Quality Management System which is based upon the requirements of BS EN ISO9001:2015.

Each project undertaken is in line with our Quality Plan which defines responsibilities and roles. The plan is reviewed with staff on a regular basis to ensure consistency in the delivery of our products and services and to promote continual improvement. Through internal reviews and client satisfaction feedback BCM ensure that we always deliver a professional service of the highest standard.

It is the responsibility of the office Quality Manager to establish and maintain an effective and efficient Quality Management System, planned and developed in conjunction with other management functions including Environmental and Health & Safety systems, and statutory and legal requirements.

Signed


Position:Managing Director.....

Date:..... 29th March 2017.....